

Please fill in the whole form using a ballpoint pen and send it to:

The Membership Secretary Civil Service Club 13-15 Great Scotland Yard London SWIA 2HJ

## Instruction to your Bank or Building Society to pay by Direct Debit

Name(s) of account holder(s)	This is not part of the instruction to your bank or building society.  Please provide Civil Service Club with the following contact details:  Name
Bank/building society account number  Branch sort code	Email address  Telephone number
Name and full postal address of your bank or building society	Customer Reference Number: To be completed by Civil Service Club
To: The Manager Bank/building society	Instruction to your bank or building society.  Please pay Civil Service Club Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee.
Address	I understand that this Instruction may remain with Civil Service Club and, if so, details will be passed electronically to my bank/building society.
	Signature(s):
Postcode	Date
	Date:

Service user number

This guarantee should be detached and retained by the payer.

Banks and building societies may not accept Direct Debit Instructions for some types of account

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Civil Service Club will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Civil Service Club to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
  - If an error is made in the payment of your Direct Debit, by Civil Service Club or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Civil Service Club asks you to.
- · You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.